

November 30, 2020

Dear Auburn Hill Residents, Families, and Team:

I hope that everyone had a nice weekend. I wanted to send out an update to let you know that we have 1 more positive case in with an Assisted Living Resident here at Auburn Hill. The family of our resident has been notified.

We remain in contact with VDH and continue to follow any additional guidance on best practices for infection prevention for our residents and team members.

As a reminder, we will be conducting testing of all residents and employees tomorrow with the National Guard. We will communicate with you any additional positive results and updated plans for the community.

We have been planning for the “when” for quite some time now. With that said, we do have PPE supplies that we calculate daily to determine what will be needed. We continue to coordinate supply replenishment through our vendor, and other emergency and regulatory agencies. I appreciate those who have reached out and asked if they can find ways to donate PPE.

In the meantime, we will continue to do everything we can to keep our residents safe and healthy. We appreciate all of your support and patience. Please feel free to reach out to us with any questions or concerns.

Thank you and Take Care,

Kelly Carter, Executive Director